PRESENCE Orchestration

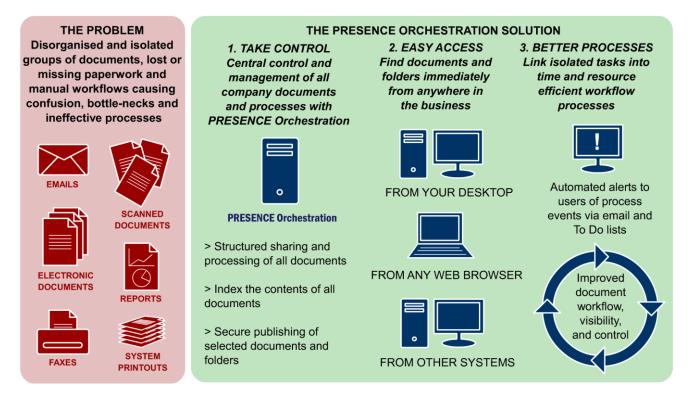
The Flexible Workflow and Document Management Solution

"Take control of your documents, increase efficiency and reduce costs with PRESENCE Orchestration"

With thousands of new business documents being created every day, geographically dispersed teams and increasing compliance requirements, effective document and workflow management is now vital for any successful modern business.

PRESENCE Orchestration is a flexible document management and workflow development platform that will help you take control of your document-driven processes to improve performance, increase efficiency and reduce costs across your business.





Get a Complete Document Management Solution

- Reduce costs by tracking, storing and retrieving all of your business documents and images in a single system (including faxes, emails, electronic documents, scanned documents, system printouts, reports, images, invoices, PO's, customer statements etc.)
- Improve the accessibility of your business documents by providing accurate and up-to-date access to documents from users desktops, web browser and other applications on demand and inform users where a document currently is in its approval process
- Guarantee compliance and security with complete document audit capabilities and a role based security model.
- Centralise storage and take control of you business documents with a single index and powerful search and retrieval system

Contact us now for more information ...

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PRESENCE Orchestration

The Flexible Workflow and Document Management Solution

 Become a greener company by sharing documents electronically to reduce the use of paper and the need to print documents across your organisation

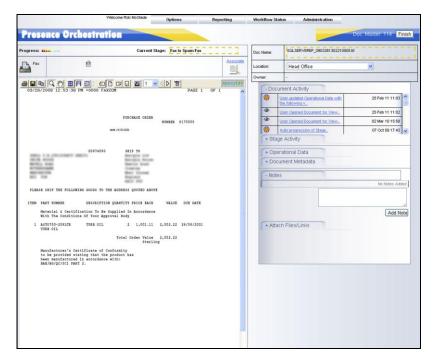
Get a Flexible Workflow Solution

- Built in intelligence that can perform flow logic, result aggregation, message transformation, and automatically apply business rules on demand
- Generate real-time workflows and document routing driven by the data in your existing databases
- Improve efficiency with flexible workflows for your transaction processes that can be built and updated with a few clicks of your mouse
- Generate email alerts and task 'To Do' lists for users to drive your business forward, improve efficiency and eliminate bottlenecks
- Eliminate errors and lost documents with complete document audit and tracking process

Simple, Flexible Integration With Your Existing Technology

PRESENCE Orchestration can quickly integrate with your existing business applications including Payroll, Human Resources, Accounting, Banking, Logistics, Manufacturing, Distribution systems and general office software (Microsoft Word, Excel, PowerPoint etc.).

The platform has been specifically designed to help our customers embrace new technologies, such as Web Services, Service Oriented Architecture (SOA), Event Driven Architecture (EDA), Enterprise Application Integration (EAI).



A users view of a FAX automatically passing through a workflow

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The Flexible Workflow and Document Management Solution

Simple and Intuitive Development Environment

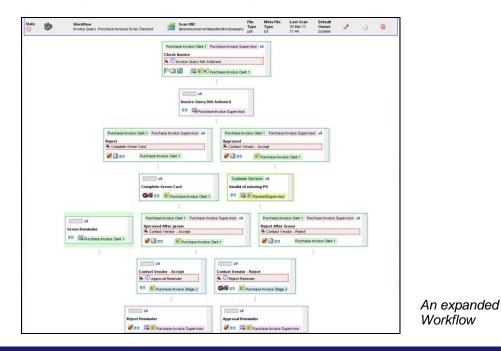
Developing and managing your document workflows and processes in PRESENCE Orchestration is simple and intuitive.

The Workflow Configuration screen lists all of your current workflows and displays their State and other key information in a single, easy to navigate environment.

| | | Velcome Rob McGlade Options Reporting Workflow Status Administration | | | |
|-------|-----|---|---|----|---|
| | | Presence Orchestration Worktow Configurate | - | | |
| State | ≣₀ | Norkfilmer File Meta-Title Last Scan Default All Guery Tracker -All Queryes System Type 08, Arr 11 Default System | 1 | -0 | 0 |
| | | Administration Admin | | | |
| State | ? | Workflow Case Management .Case Management .Case Management | 1 | -5 | • |
| State | ۵ 🏟 | Workflow File Meta File Last Scan Default DT Initial Workflow - Tracker for patient detd igresenceser-wingedas/guidentidet Type Type 25 Mar 11 Image: Comparison of the second | 1 | -3 | 0 |
| | | | | | |
| State | ۵ | Workflow DT Correc Details -Make Contact with Patient via Prone Pione System | I | -1 | • |

The Workflow Configuration screen

Once a Workflow has been expanded, it can be seen in a clear, step-by-step flowchart, which makes it simple to configure and manage. The majority of your workflows can be configured using the built-in wizards and fill-in-the-blank templates, which make development a breeze.



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The Flexible Workflow and Document Management Solution

Users and Roles Based Workflow Views

In **PRESENCE Orchestration**, your workflows are developed around User Role and the Workflow Stages you associate to them. Your workflows can be viewed by Stages and Roles, all laid out in swim lanes for a simple colourful overview.

| Order Received - Order Received Via FAX | (💌 | | | | | | | |
|---|--|---------------|--------------------------------|--|---------------------------------|------------------------|---|----------------------------------|
| Production Department 🎌 Rob McGlade J | im Bob | | | | | | | |
| Parties fair Order Cook fair Yel Approved Provide Res Yel Provide Res | Schedule Possible Acceptance on Approve Sectors Sector | | | | | | | |
| Production Manager 💏 Rob McGlade | | | | | | | | |
| Order Het Tel Approved State 18 Customer Services #7 Pub McCludo | | | | Rejetion on Approve Schedule Receptance on Approve Schedule | | | | |
| | | reject Reject | rm Commerical der Cancelled | | Approve Approve Voccument | | Order Rejection - No Patr V III III III IIII IIII IIII V IIII IIII IIII IIIII IIIIIIII | Grder Cancelled. |
| Procurement Manager 🎁 Rob McGlade Pe | sul Rebane | | | | | | | |
| | | | | | | - | | |
| | | Deny C Pr | Rejection reduction Accept | | | Approve Procurement | | |
| Purchase Order Clerk 🚏 Rob McOlade | | | | | | | | |
| | | | | | | | Order Accepted - Procurement | Order Entered into POP System |
| | | | | | | | V 🗏 🖬 🚱 | V 🗈 📀 |

Workflow Stages displayed by user

Real-time and Historic Tracking and Reporting

Tracking the progress of documents through your workflows can help you identify bottle necks and improve the performance of your processes. With PRESENCE Orchestration you can see the details of all the past and present Tasks in a workflow in real-time.

| b | resence (| Orchestration | | | | To-Do List |
|------|---|--|--|---|--|--|
| ate | trom | Dote to:Complete ON | o ⊖Yes ⊛Both | ſ | loc ID Doc I | Name |
| Wo | kflow Filter 🗸 | No Workflow Selecte 💌 | | | Role Filter | ~ |
| Loc | ation Filter | Owner Filter Show 20 rever Sort Lecation whore | | | | Search |
| | now - Alt Suery Tra | | | | | Contraction |
| | Tasks for Role - AR (| | | | | |
| Prio | rity Due Date | Task | Stage (When Created) | Completed | Task Added | User With Lock |
| • | 25 Mar 11 - 15:34 | I0600300071174m (Doc: 831867) Location Classic Clare Park Nospital Owner: paul A new XR Query Na been raided for Ouery reason is Duploted Charges Query amout is 193.00 | Guery sent to Hospital | J25 Mar 11 - 14:37 | 25 Mar 11 - 12:34 | robert |
| 4 | 31 Mar 11 - 13:25 | 10500300071114m (Doc: 831876) Locdim: Classie Clare Park Hospital Owner: past A new XR Oucey has been raised for Oury reason is Overcharge as per HAP Agreement / Charge master, Oury amount is 50:00 | Guery sent to Hospital | z | 31 Mar 11 - 10:25 | robert |
| 1000 | 10W - Falment 2016 | West Fax - Payment Fax | | | | |
| | Tasks for Role - Ima | | | | | |
| Prio | Tasks for Role - Ima rity Due Date | ge Approver Task | Stage (When Created) | Completed | Task Added | User With Lock |
| Prio | | | Stage (When Created) Check New Image | Completed \$206 Oct 09 - 11:28 | Task Added 05 Oct 09 - 14:41 | User With Lock |
| Prio | rity Due Date | Tesk fastest2jag (Doc: 103) Location: Head Office: Owner: | | | | |
| Prio | rity Due Date 05 Oct 09 - 15:41 | Task findest2.jag (Doc: 103) Location: Read Office Owner: Prease Approvals in large Doc/35.gg (Doc: 144) Location: Read Office Owner: | Check New Image | ₽06 Oct 09 - 11:28 | 05 Oct 09 - 14:41 | Not locked |
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Real-time view of Tasks in a Workflow

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